

# UsableNet Solutions for Maintaining Accessibility

		Client Responsibility	UsableNet Responsibility
Bi-Annual or Annual Services	Audit		<ul style="list-style-type: none"> <li>Manual accessibility audit by Accessibility experts. Deliverables include Executive Summary, Detailed Findings Report and read-only access to UsableNet AQA</li> </ul>
	User Testing		<ul style="list-style-type: none"> <li>User Testing with members of the disability community. Collect results, recommendations, and provide a summary report</li> </ul>
On-going Monthly Testing	Self-Service Package	<ul style="list-style-type: none"> <li>UsableNet AQA - set up and perform automated testing (licensed annually based on number of users)</li> <li>Perform manual Screen Reader QA</li> </ul>	<ul style="list-style-type: none"> <li>Training and support for AQA</li> </ul>
	Hybrid Package	<ul style="list-style-type: none"> <li>UsableNet AQA - set up and perform automated testing</li> </ul>	<ul style="list-style-type: none"> <li>Training and support for AQA</li> <li>Screen Reader QA service performed monthly (or per release) on the most important user flows. Provide video of results</li> </ul>
	Full-Service Package		<ul style="list-style-type: none"> <li>Setup AQA, run automated testing, and provide reports</li> <li>Screen Reader QA service performed monthly (or per release) on the most important user flows. Provide video of results</li> </ul>
Additional On-Going Services	Add-on services		<ul style="list-style-type: none"> <li>Training</li> <li>UX Consultation</li> <li>Voluntary Product Accessibility Templates (VPAT)</li> <li>Developer Help Desk</li> <li>User Testing</li> </ul>